

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Confirmation No. 8619
First Named Inventor Hua-Jun Zeng
Assignee Microsoft Corporation
Group Art Unit 2168
Examiner Aaron J. Sanders
Attorney's Docket No. MS1-1892US
Title: Mining Service Requests for Product Support

To: Commissioner for Patents
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Fees will be paid by credit card through the EFS Web; however the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: July 27, 2007

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